VCLOUD TECH

Quality Policy

At vCloud Tech, we believe we can fuel innovation and unleash the full potential of organizations globally. Our top-notch talent, expertise and cloud-first approach are committed to our customer's growth. Our mantra is to go the extra mile for our clients with a goal to deliver excellence. Our quality policy aligns with ISO 9001:2015 standards.

Our Commitments:

1. **Customer Focus:**
   - Understand and meet customer requirements.
   - We enable you with technology to grow your business profitably.

2. **Regulatory Compliance:**
   - Follow all relevant regulations and standards.
   - Ensure services comply with market regulatory requirements.

3. **Quality Assurance:**
   - Maintain a Quality Management System (QMS) as per ISO 9001:2015.
   - Apply all principles to ensure services quality throughout distribution.

4. **Continuous Improvement:**
   - Promote a culture of continuous improvement.
   - Regularly review and enhance our QMS.

5. **Training and Competence:**
   - Provide ongoing training to ensure employee competence.
   - Promote quality awareness at all organizational levels.

6. **Supplier and Partner Relationships:**
   - Build and maintain beneficial relationships with suppliers.
   - Ensure suppliers meet our quality standards.

7. **Objective:**
   - Achieve the company Objectives, Targets, Goal, Mission and Vision.
   - Ensures to meet the criteria as per customer requirements.

8. **Risk Management:**
   - Identify and manage risks in the process.
   - Implement strategies to ensure services safety and compliance.

Approved by: _Muhammad Khan_